

GUIDELINES FOR STORAGE, HANDLING AND INSTALLATION OF REALTURF PRODUCTS

For the proper maintenance of Realturf products, the following guidelines must be followed.

1. The product should be stored in conditions that ensure the absence of moisture, exposure to sunlight and physical and chemical environmental agents.
2. The rolls must not be stacked to prevent deformation at temperatures above:

Short fibre (18-25 mm): Stackable up to 10 high
Medium fibre (30-38 mm): Stackable up to 7 high
Long fibre (40-60 mm): Stackable up to 5 high
For paddle tennis products, stackable up to 3 high
3. The rolls must not come into contact with sharp surfaces.
4. During handling, installation and maintenance, the product must be treated with specific machinery and by trained personnel to avoid damage, such as marks from PJ SMG, REDEXIM, HENKO or the use of spikes for handling rolls in the warehouse.
5. Ensure that products are transported correctly.
6. The product should not be stored for more than 12 months to prevent deterioration due to improper storage.
7. Physically or digitally store the identifying information of the rolls received to ensure traceability and make it available in the event of a complaint.
8. For the installation and maintenance of the products, the guidelines contained in our installation and maintenance manuals must be followed. These are available from Realturf through the Admibox application and can also be found on the website in the Installation and Maintenance sections respectively.



No claims will be accepted for defects arising from improper handling, storage, installation, use or maintenance of the material, and in general, from non-acceptance or non-compliance with these instructions.

Since the use of a defective product may aggravate the defect or hinder the investigation of the possible causes of the defect, claims will not be accepted if the product has already been used.